Privacy policy

In this privacy policy you can read how Florisoft is processing your data. We outline how we process your data and how you can influence this yourself. This policy applies to all our customers whom we have contact with and who use our system.

Florisoft B.V. offers various services, where data is required from you in order to be at your service. You should think of:

- Support / Helpdesk
- Breakdown service
- Registration of contact group
- Invoicing and debtor management
- Offers and license management
- Mailings for knowledge sharing, updates and commercial offers

Due to the nature of our services we contain certain information about you.
For Florisoft it is important that our service is personal, simple and reliable. We are therefore constantly looking for ways to improve this and tailor it as much as possible to your personal needs.

The information we may receive from you, for example regarding questions, reports (such as a malfunction) and complaints, we try to address as quickly and adequately as we can and are therefore also registered in our ticket system.

We are happy to inform you personally and at the moment that it is relevant to you. This information can consist of tips about products you use. Your interests are paramount when processing your data!

Our promises:

- We handle your data carefully. You can assume that your data is safe with us
- We do not monitor calls or e-mail traffic and do not look at the content of your work within your Florisoft .Net environment
- We do not sell your data to third parties
- We inform you about the use of your data in our ticket system and offer you simple options to view and adjust your data and the choice you have made regarding to your privacy
- You determine at all times what happens to your data. We respect the choices you have made regarding your privacy